
APPENDIX
To
***Bravo! re the movie Perfect Timing* (CBSC Decision 03/04-1719, December 15, 2004)**

I. The Complaint

The following complaint dated June 9, 2004, was sent to CBSC:

To whom it may concern,

I am writing to express concerns at two ideological ends of the broadcasting spectrum, with regards to recent TV broadcasts on Bravo [...]

[...]

My first real concern is with Bravo's broadcast of the ironically titled "Perfect Timing", an admittedly good natured soft core sex romp aired May 12, 2004 at 2:00 PM. I have let it slide on most of the seven or eight occasions in the last 18 months when the f-word was broadcast during daytime movies, only to have this happen. I have cautioned Bravo about CBSC policy before & I find their claim of a mistake on this occasion hard to believe given that the film aired with appropriate V-chip ratings & viewer advisories.

[...]

Thank you for your consideration.

II. Broadcaster Response

The broadcaster responded to the complainant's letter on June 9, 2004, with the following:

Dear Mr. C,

Re: CBSC File Number C03/04-1719

I am responding to your complaint about our broadcast of the Canadian film *Perfect Timing* on Bravo! on the afternoon of May 12.

I am entirely in agreement with you that the film as broadcast was inappropriate for afternoon viewing. We would never knowingly schedule a film of this nature in the afternoon.

However, due to a scheduling error, the film was broadcast. Unfortunately, because of our computerized system, we could not pull it off air.

We apologize for this error and for any discomfort it may have caused.

We thank you for bringing this matter to our attention. We appreciate hearing directly from our viewers, as we strive to improve our service.