



Conseil de la radiodiffusion et des
télécommunications canadiennes

Canadian Radio-television and
Telecommunications Commission

Présidente

Chairperson

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Mr. Ronald I. Cohen
National Chair
Canadian Broadcast Standards Council
P.O. Box 3265, Station D
Ottawa, ON K1P 6H8

Dear Mr. Cohen: *Ran*

Thank you for sending me the Canadian Broadcast Standards Council's 1998-1999 Annual Report. I am impressed by the volume of decisions produced by CBSC over the last several years and the wide range of issues your organization has explored.

Clearly, as the CBSC's reputation grows as an effective sounding board for complaints on the air-waves, so too, does the demand from the public.

I would like to congratulate you on the streamlined decision-making process you have implemented to reduce the backlogs experienced in the past. This is a tribute to your hard-working staff and the efficient use of limited resources.

The Report provides an interesting overview of the challenges faced by Canadian broadcasters. The extensive body of precedent developed by CBSC provides a valuable resource for broadcasters, journalists, lawyers, and indeed, the CRTC itself.

In light of the requirements of Public Notice CRTC 1991-90, the report will be brought to the Commission's attention at the earliest possible date.

Yours sincerely,

Françoise Bertrand
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